

Can we use credit from last year/childcare vouchers against dinners?

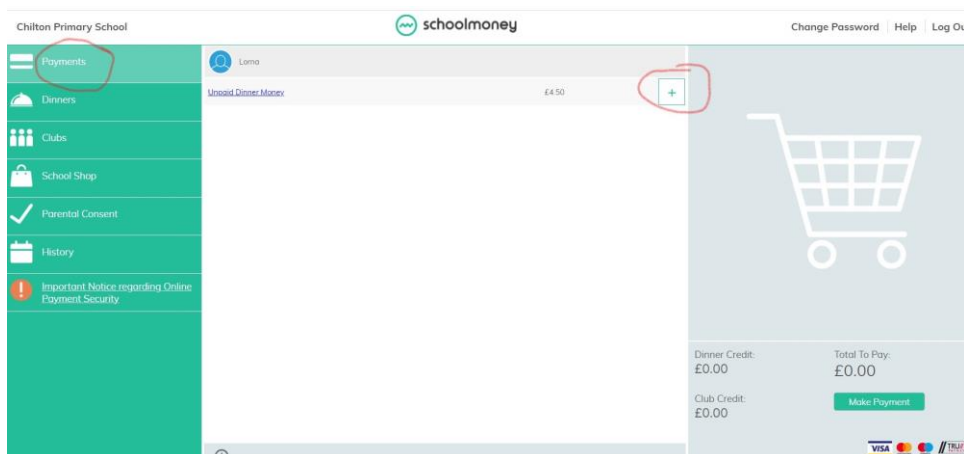
No. Payments for dinner go directly to Independent Catering. Credit held on account that is not dinner money can be refunded or offset against some types of other expenditure. Payments made by childcare vouchers are restricted for use against clubs.

Is there a cut off time for booking school dinners?

Yes, the current cut off is midnight, the night before. We have spoken to school money about changing this, but they are unable to at the moment. However, you will not need to call in, as once your child has taken a lunch, the kitchen will add it to your account, and you can pay it as an arrear.

How do we pay dinner money arrears?

When you log onto school money, click **payments and** then the plus on the right-hand side (both circled in red), this will add the amount to your basket for payment. By clicking on the unpaid dinner money (blue hyperlink), it will show you the breakdown of where this amount is from.



Can we bulk book meals?

Yes, this can be done by selecting all the dates on school money to book and pay in one go. Alternatively, if you call the office at the beginning of term, they are able to take a card payment to top up a bulk amount to your dinner money account.

Can we see the menu options on school money?

Unfortunately, not, at the moment there is no way for us to upload the menu to this system. But the menus are on the school's website, to view them please [click here](#).

My child is entitled to universal Free/Free school meals, do I still need to book?

Ideally yes. The system is set up so those entitled to universal free/Free School Meals can select their meal days, and checkout without having to make a payment. The kitchen will still add these if you don't, but it is good to get into the habit.